

Our clients, employees and other guests expect and deserve an accessible environment that provides people of all abilities equal access to our services. We strive to serve people with disabilities in a way that always respects their dignity and independence.

BLG is committed to meeting the highest level of service standards, while maintaining fully accessible offices and accommodating accessibility needs. Our documents and policies on accessibility are available upon request, and our [multi-year accessibility plan is now available to download](#). We welcome feedback on how we can improve.

Making an Accommodation Request

If you require information or documents in an accessible format, or an accommodation while visiting our offices, please contact:

accessibility@blg.com

We welcome service animals, support persons and assistive devices in each of our offices.

Accessibility for Ontarians with Disabilities Act, 2005

In 2008, the Ontario Government adopted the Accessibility Standards for Customer Service under the *Accessibility for Ontarians with Disabilities Act, 2005* (the AODA). This landmark legislation is the first of its kind in Ontario.

All documents and policies concerning BLG's *Client Service Accessibility Policy* are available, upon request, from any of our offices in Ontario.