

Mary Munro

Executive Director, Legal Service Delivery

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As the leader of our national Legal Service Delivery teams comprised of legal operations specialists, paraprofessionals and legal support services, Mary helps to shape the way our firm provides legal service delivery to our clients.

Mary is focused on innovation and client service – implementing technologies, programs, policies and procedures to ensure our legal service delivery meets the needs of our clients today and in the future. Mary is also leading the development of flexible career paths within our legal service delivery teams by actively helping members define their ideal career paths and creating opportunities for continuous learning and skills development.

Mary brings to the role a deep understanding of the paraprofessional role and the firm. She joined BLG in 1990 as a paralegal in the Intellectual Property Group, and as a result of her own career progression, Mary strongly believes in the importance of providing others with opportunities for career advancement and cross-training.

Insights & Events

Beyond Our Walls

Professional Involvement

- Affiliate Member, Intellectual Property Institute of Canada (IPIC)

- Past Committee Chair, Intellectual Property Institute of Canada (IPIC), TM and PAT Administrator's Programs
- Member, Association of Legal Administrators (ALA)
- Member, International Practice Management Association (IPMA)
- Steering Committee, Canadian PCT Administrator's Roundtable

Community Involvement

- Committee member and volunteer reader, BLG Reads to Kids Program

Awards & Recognition

- Recipient of the 2020 IPIC Outstanding Contribution Award

Education

- Executive Development Course, McGill University, 2018
- Project Leadership Program, Queen's University, 2017
- Ontario Management Development Program, Algonquin College, 2005

BLG | Canada's Law Firm

As the largest, truly full-service Canadian law firm, Borden Ladner Gervais LLP (BLG) delivers practical legal advice for domestic and international clients across more practices and industries than any Canadian firm. With over 800 lawyers, intellectual property agents and other professionals, BLG serves the legal needs of businesses and institutions across Canada and beyond – from M&A and capital markets, to disputes, financing, and trademark & patent registration.

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