



## Jennifer Smith

### Director, BLG Beyond Consulting

T 416.367.7863

F 416.367.6749

Toronto

[JeSmith@blg.com](mailto:JeSmith@blg.com)

[LinkedIn](#)

[Beyond Consulting](#)

Jennifer brings more than 25 years of finance, operations, and transformation experience to BLG Beyond Consulting. She is a Chartered Professional Accountant, a certified Prosci Change Practitioner, and a Six Sigma Master Green Belt. She collaborates across teams and functions to deepen insights and map solutions that address the root of complex challenges.

Jennifer brings expertise in:

- Organizational transformation;
- Change management and communications;
- Strategic planning;
- End-to-end process improvement;
- M&A integration;
- Risk management; and
- Systems sourcing and deployments.

Prior to joining BLG, Jennifer was a finance and operations leader within a Fortune 500 healthcare company.

## Experience

- Led readiness activities for the digital **transformation within a large public college**, engaging with stakeholders to build a single unifying vision, to define user requirements of new systems, and to launch

a **change management and communications strategy** to support the community on the multi-year journey.

- Created and led a new operations centre of excellence, improving the consistency and quality of client service levels.
- Improved the workflow and co-ordination of efforts between sales, marketing, supply chain and distribution, enhancing the speed and ease of converting competitive accounts.
- Steered the Canadian integration of two orthopedic market leaders as part of a \$20 billion global acquisition. Developed the roadmap and guided cross-functional teams to successfully merge the legal, commercial, supply chain and support functions of the two businesses.
- Led a cross-functional team to identify and resolve significant systemic operational issues, resulting in improved key performance metrics and service levels for customers.
- Guided a finance function through value-added flow analysis; implementing the process improvements shaved hours of effort off the monthly close cycle.

## Insights & Events

- Author, "Top 10 issues for First Nation councils when considering per capita distribution (PCD) processes", BLG Article, April 2025

## Beyond Our Walls

### Professional Involvement

- Mentor and past instructor, Chartered Professional Accountants of Ontario

### Community Involvement

- Volunteer, Girl Guides of Canada
- Mentor and past instructor, Chartered Professional Accountants of Ontario

## Education

- CPA, Chartered Professional Accountants of Canada
- MBA, Schulich School of Business
- BBA, Schulich School of Business
- Change Manager, Prosci ADKAR



---

## **BLG | Canada's Law Firm**

As the largest, truly full-service Canadian law firm, Borden Ladner Gervais LLP (BLG) delivers practical legal advice for domestic and international clients across more practices and industries than any Canadian firm. With over 800 lawyers, intellectual property agents and other professionals, BLG serves the legal needs of businesses and institutions across Canada and beyond – from M&A and capital markets, to disputes, financing, and trademark & patent registration.

[\*\*blg.com\*\*](https://www.blg.com)

© 2026 Borden Ladner Gervais LLP. Borden Ladner Gervais LLP is an Ontario Limited Liability Partnership.