

Claudia Poirier

Manager, Legal Operations

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Leasing
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Claudia specializes in Continuous Improvement initiatives and Legal Project Management to deliver efficient, cost-effective legal services.

In her role, she leads innovative solutions for legal teams and clients, focusing on enhancing legal technology, building streamlined processes, and implementing programs and policies that promote consistency and best practices. Claudia ensures that workflows are managed efficiently and consistently for all client engagements through workflow management, technology integration, process improvements, and client-centric reporting. She is consistently looking for new and innovative ways to save time, reduce operational risk, and drive consistency through advanced technology and optimized workflow processes.

Her expertise drives operational excellence and fosters long-term client satisfaction by optimizing the delivery of legal services.

Education

- Agility in Leadership Certified, Agile Leadership Journey, 2022
- Agility in Organization Certified, Agile Leadership Journey, 2022
- Legal Project Management Certified, LawVision LLC, 2022

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