



## Jennifer Smith

Director, Consulting – BLG Beyond

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Jennifer brings more than 20 years of finance, operations and transformation experience to BLG Beyond Consulting. She collaborates across teams and functions to deepen insights and map solutions that address the root of complex challenges.

Jennifer partners with leaders to deliver on strategic priorities including:

- End-to-end process improvement;
- Organizational design;
- M&A integration;
- Strategic planning;
- Finance management;
- Risk management; and
- System deployments.

Prior to joining BLG, Jennifer was a finance and operations leader within a Fortune 500 healthcare company.

### Experience

- Created and led a new operations centre of excellence, improving the consistency and quality of client service levels.
- Improved the workflow and co-ordination of efforts between sales, marketing, supply chain and distribution, enhancing the speed and ease of converting competitive accounts.

- Led the Canadian integration of two orthopedic market leaders as part of a \$20 billion global acquisition. Developed the roadmap and guided cross-functional teams to successfully merge the legal, commercial, supply chain and support functions of the two businesses.
- Led a cross-functional team to identify and resolve significant systemic operational issues, resulting in improved key performance metrics and service levels to customers.
- Guided a finance function through value-added flow analysis; implementing the process improvements shaved hours of effort off of the monthly close cycle.

## Beyond Our Walls

### Professional Involvement

- Mentor and past instructor, Chartered Professional Accountants of Ontario

### Community Involvement

- Volunteer, Girl Guides of Canada
- Mentor and past instructor, Chartered Professional Accountants of Ontario

## Education

- BBA, Schulich School of Business
- Change Manager, Prosci ADKAR Green Belt, Lean Six Sigma
- CPA, Chartered Professional Accountants of Canada
- MBA, Schulich School of Business

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