

## Administrative Assistant, Disputes

Reference #: AAD\_-\_08-19-22

### Calgary

The Calgary office of Borden Ladner Gervais LLP (BLG), a leading, innovative and client-focused law firm in Canada, is seeking an Administrative Assistant.

### Purpose of the Role

The Administrative Assistant will perform all administrative and file management tasks requested by Lawyers, Practice Assistants and other support functions in the Disputes group. This includes file opening, copying, filing, archive management, scanning and completing general administrative duties as required.

Filing, copying, scanning and general administration is an integral part of the operation of the firm and within this role the Administrative Assistant will be required to complete duties for extended periods of time during each day.

The Administrative Assistant is accountable for establishing and maintaining an ongoing service based relationship with the team.

### Key Responsibilities

The key responsibilities of this role are:

#### Administration and File Management

- Undertake large and small copying requests, scanning, binding and finishing copied work (working with Office Services as applicable)
- Receive and process file management requests
- Create new files in the system and undertake all file closing procedures
- Open new file folders and label accordingly
- Work with the practice management system to log and record documents
- Undertake all file management (return or add documents) and file housekeeping procedures to ensure existing client files are constantly up to date
- Understand, identify and process all principle documents within files
- Process archive retrieval requests
- Maintain all filing and work areas in a tidy and orderly manner
- Assist with Know Your Client ("KYC") and conflict checking procedures in accordance with the firm's procedures
- Conduct searches as requested
- Keep a record of time spent on various administrative tasks for internal purposes
- Any other duties as requested by the business

#### Customer Service

- Deal with any Lawyer and/or LSS member enquiries in a prompt and efficient manner
- Communicate and liaise with requestor on file management issues
- Consistently and appropriately update the team on progress where appropriate
- Work with team to offer assistance wherever possible

### Key Competencies

- Established knowledge of Microsoft Office suite software (e.g., Word, Excel, PowerPoint) and CRM
- Post-Secondary diploma in Administration, an asset
- Ability to take initiative
- Flexible and enthusiastic self-starter
- Strong organization and multi-tasking skills
- Strong oral and written communication skills
- Excellent interpersonal skills
- Strong teamwork skills
- Ability to work under pressure and meet deadlines
- Sound knowledge of support services

- A desire to continuously improve skills
- A strong focus on ensuring the highest levels of client service standards are delivered and maintained

## How to Apply\*

We thank all applicants for their interest in this position, however, only applicants selected for an interview will be contacted.

Effective June 27, 2022, BLG has suspended its current vaccine policy mandate. As the pandemic is not over, the safety of Firm members and the BLG community remains our top priority. Given the ever-evolving nature of the situation, we will continue to closely monitor health conditions and, if necessary, implement new measures to protect Firm members. While it is not a condition of employment, we would appreciate reviewing your most recent proof of vaccine if available.

Everyone at BLG is required to carry out the duties of their role while upholding the important principles of our respectful workplace policies, and treating everyone with respect, regardless of position. At BLG, valuing equity, diversity and inclusion is key to a respectful workplace.

*BLG is committed to building and fostering a workplace that is reflective of our communities, where all firm members feel included, valued, and heard. We welcome applications from all qualified candidates but acknowledge the systemic and structural barriers that have, historically, marginalized and barred certain groups from accessing employment opportunities. As part of our commitment to removing barriers to employment, we strongly encourage applications from members of these historically marginalized groups including, but not limited to, Indigenous peoples, racialized individuals, members of the LGBTQ+ community, people with disabilities and women. Accommodations are available, upon request, in all aspects of the recruitment process.*

\* Please note that relatives of current BLG employees and partners are not eligible for consideration.